

## AKIS Technologies Ltd Quality Policy

AKIS Technologies Ltd is a privately held company that was founded in 1990. The company specialises in information processes and automated system technologies.

Our main values are dedication, responsibility and correct evaluations. This allows us to execute projects from the initial development stage to the final product in a high quality and professional manner. By constantly improving our production processes and monitoring changes in the product demand, we strive to ensure that the automated queue management systems and other products we develop are maintained with high level of functionality, modern designs and the highest quality.

AKIS Technologies Ltd follows the following main principles in its activities:

- Being a competitive company in both the Lithuanian and global markets
- Responding flexibly to feedback and the opinions of each customer
- Carrying out a continuous analysis of our weaknesses and strengths
- Ensuring impeccable service
- Striving for stable and efficient work throughout the company
- Improving out production processes by investing in modern technologies
- Constantly monitoring changes in the product supply and demand
- Ensuring each employee takes responsibility for the quality of their work, according to their duties and competencies

• Complying with the requirements of the ISO 9001 standard and our implemented quality management system, while continuously improving our performance

We are constantly striving to raise the competencies of our employees and to provide the best conditions for improvement. The company employs highly-qualified specialists who always pay close attention to the requirements of customers, and strive to meet even the most diverse needs.

We guarantee our customers stable, high-quality and smooth services, with reliable products. We aim to maintain a good relationship with each of our customers. We are attentive to their needs and focus on long-term cooperation. This approach to customer service gives us confidence and is the basis for honest partnerships.